



AQUAPLATE® Steel Water Tanks

Product Warranty Certificate

KINGSPAN WATER & ENERGY PTY LIMITED WARRANTS THE AQUAPLATE® RANGE OF STEEL WATER TANKS FOR AS FOLLOWS:

- 20 year minimum life prior to perforation due to corrosion, as detailed in the **Bluescope AQUAPLATE® product warranty**.
- 10 year construction warranty covering the assembly and sealing of the tank, from date of purchase
- 3 year paint warranty

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits given by the warranty are in addition to a consumer's other rights and remedies.

Any failure of the tank due wholly or partly to any of the following causes is not covered by this warranty:

1. Natural reduction in paint gloss and a natural colour change of the paint finish in normal weather conditions.
2. Aesthetic surface corrosion including paint blistering, white corrosion or red rust on cut edges.
3. Application of post paint treatments and the placement or connection of any after market fittings including screws and brackets not installed by Kingspan Water & Energy Pty Ltd.
4. Faulty installation of the tank including the base. Greater than 95% of the base of the tank needs to be supported by the pad with gaps no greater than 5mm between support. Pad levelness needs to be in range of +/- 1.5 degrees. See the [tank base preparation document](#) for further instructions.
5. Mechanical or chemical damage sustained from placement of the tank within 500m of a saltwater marine environment, heavy industrial or other unusually corrosive influence.
6. Damage caused by a person or an animal, including animal droppings.

7. Failure due to insufficient or no maintenance of the tank i.e. corrosion on the tank arising from unwashed or unmaintained areas. This includes the top, sides and front of the tank, internal and external of the tank.
8. Storage of any other liquid other than normal rainwater.
9. Damage caused by storm, tempest, acts of God or any other causes beyond the control of Kingspan Water & Energy Pty Ltd.
10. Faults due to direct connection of dissimilar metal pipe work or run off from dissimilar metals to the tank. All dissimilar connections are to be insulated from the tank via PVC or similar pipe work.
11. Fault due to solvents used or applied on the tank.

If you have any issues with your tank system our service team are here to help.

Call 1300 736 562 or email service.au@kingspan.com

WARRANTY CLAIM PROCESS

Your tank must be registered prior to submitting a warranty claim. All claims must be made in writing. Kingspan Water & Energy Pty Ltd will assess claims for warranty, and the result of this assessment communicated in writing. Claims for a warrantable fault in a steel water tank will be repaired or rectified within a reasonable time frame of Kingspan Water & Energy Pty Ltd receiving the claim.

Purchased by: _____

Purchaser's address: _____

Date of purchase: _____

Installed on site: _____

Company purchased from: _____

Please retain this warranty form for warranty claim purposes.

Kingspan Water & Energy Pty Ltd will not be liable for any injury to persons, damage to property or for any consequential loss or damage due to failure of any Tank. Kingspan Water & Energy Pty Ltd will not be liable for any expense arising due to the claiming of this warranty.

Kingspan Water & Energy Pty Limited

3 Herbert Pl Smithfield NSW 2164 | kingspan.com.au/water | sales.au@kingspan.com | 1300 736 562